



Fast Forward Wheels USA Wheel Service Form

Please contact us for an RA# prior to returning wheel(s), items will not be processed without an RA#

RA# _____

Name: _____

Date: _____

Billing address: _____

Phone: _____

Shipping address: _____

Bike shop only:	
Shop name:	_____
_____	_____
Contact:	_____
_____	_____
Phone #:	_____

Business address

Residential address

Email: _____

Wheel(s) being returned:

FFWD Wheel model: _____

Wheel model year: _____

Wheel(s) serial number: _____

Serial numbers are found on the outside rim edge next to the valve hole.

Rim Model: _____ Spoke Count: _____ Hub Model: FFWD DT240 DT180 Track Color: _____

Please note: We do our best to keep older model rims in stock, if we no longer have your specific rim, you will be notified and receive the most current model.

Service to be performed:

- Complete Wheel Service w/ standard bearings
- Complete Wheel Service w/ ceramic bearings
- Full Hub Service w/ standard bearings
- Full Hub Service w/ ceramic bearings
- Free Hub conversion
- Crash Replacement Wheel Rebuild
- Bearing Replacement or upgrade
- Spoke Replacement
- Tension and Truing

- | | | |
|--------------------------------|-------------------------------|------------------------------|
| <input type="checkbox"/> Front | <input type="checkbox"/> Rear | <input type="checkbox"/> Set |
| <input type="checkbox"/> Front | <input type="checkbox"/> Rear | <input type="checkbox"/> Set |
| <input type="checkbox"/> Front | <input type="checkbox"/> Rear | <input type="checkbox"/> Set |
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| <input type="checkbox"/> Front | <input type="checkbox"/> Rear | <input type="checkbox"/> Set |
| <input type="checkbox"/> Front | <input type="checkbox"/> Rear | <input type="checkbox"/> Set |

Note: Help speed up the service time on your wheel.

*Please remove tire, tube, cassette, quick release and/or magnet prior to return of wheel(s).

*We do not accept responsibility for items left on returned wheel(s).

Additional Customer requests: _____

Repair Warranty

Fast Forward Wheels B.V. (FFWD/FFWD USA) warrants repair work to be free from defects in material or workmanship for the period of 1 year. Repair Warranty applies only to parts installed as part of repair and does not cover original or existing parts or original labor. Claims for warranty must be accompanied by repair invoice/ receipt and original Wheel Service Form.

Waiver

Due to the fact that Fast Forward Wheels B.V. cannot know the history or prior use of the wheel at the time of service, the company will do it's best to detect damage or wear in the components of the wheel and repair. By sending this form, signed or un-signed, I understand that some damage may not be detected by Fast Forward Wheels B.V. (FFWD/FFWD USA) and consequently the wheel could have undetected damage. I hereby waive all claims against Fast Forward Wheels B.V. (FFWD/FFWD USA) for failure to detect damage to serviced wheel(s).

Payment information - Visa / MC / Disc

Card #: _____ Exp. Date: _____ CVV: _____

Card holders Name: _____

Signature _____

Internal Use only:	Rim Model _____	Hub Type _____	Spoke Cnt _____	Color _____
New Serial #	_____	Notes:	_____	_____
Shimano/campy	_____	_____	_____	_____